



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application Of:)
)
Rebecca L. SIEGEL *et al.*) Group Art Unit: 3624
)
Application Number: 09/901,078) Examiner: Sally Shih/Vincent Millin
)
Filed: July 10, 2001) Confirmation No.: 7083

For: SYSTEM AND METHOD FOR SUPERVISING ACCOUNT MANAGEMENT
OPERATIONS

**AMENDMENT IN SUPPORT OF
REQUEST FOR CONTINUED EXAMINATION
UNDER 37 C.F.R. § 1.114**

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED
AUG 9 - 2004
GROUP 3600

Sir:

In response to the Office Action mailed on May 3, 2004, in the above-referenced patent application, Applicants provide the following submission in support of the Request for Continued Examination filed concurrently herewith.

- **Amendments to the Claims** begin on page 2.
- **Remarks/Arguments** begin on page 11.